

# Symbiosis International (Deemed University)

(Established under Section 3 of the UGC act 1956 by Notification No. F.9-12/2001-U.3 of the Govt. of India.)

Re-accredited by NAAC with 'A' Grade (3.58/4) | Awarded Category –I by UGC

Founder: Prof.Dr. S. B. Mujumdar M. Sc. Ph. D.(Awarded Padma Bhushan and Padma Shri by President of India)

Name of the Institute: Symbiosis Institute Of Operations Management, Nashik

Name of the Program: MBA[Operations Management]

#### Students Feedback for design and review of syllabus

Academic Year: 2018-2019

We collect feedback from all graduating students. We took online Google Form feedback to understand the curriculum ratings and other aspects of the curriculum like Experiential Learning and Industry interface for academic inputs from them. Student representative on IQAC also contributes for syllabus enrichments.

No. of Respondents (Outgoing Students Feedback): 121/125

Feedback on 5 point scale (Fully Agree - 5 to Fully Disagree -1)

Sr No	Question	5	4	3	2	1
1	Feedback about Curriculum	55	51	9	6	0
2	Practical Training (Experiential Learning / Projects)	14	40	32	26	9
3.	Industry Interface for academic inputs	28	44	33	15	1

#### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken		
1	IQAC 12/3/2019 : Student representative in her feedback suggested that "Six Sigma Training Sessions in 4th semester just before respective project"	Discussed by faculty in meeting but Not possible as student have to learn different topics/ tools to work on for final six sigma project.		
2	IQAC 12/3/2019: Student representative in her feedback that "Capstone in 2nd semester"	Done this change and for PS 2019-21 it is 2 credit course in 2nd semester.		
3	IQAC 30/6/2019: All Student representatives gave nice feedback on HBR simulations conducted in different subjects as nice Pedagogy and Innovative practice at SIOM.	Thanks of the feedback. We continued this Pedagogy and Innovative practice for next semesters.		

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### Teachers Feedback for design and review of syllabus

Academic Year: 2018-2019

Faculty feedback on curriculum, design and review of syllabus is taken every year. We received very positive feedback with curriculum design and development. Faculty meetings and IQAC / PRC are also important sources for such feedbacks and inputs.

#### No. of Respondents: 9

Feedback on 5 point scale (Fully Agree - 5 to Fully Disagree -1)

Sr No	Question	5	4	3	2	1
1	SIOM curriculum is updated & comprehensive	4	5	0	0	0
2	The curriculum of the course I taught needs change	1	1	1	2	4
3	In the course structure (syllabus) the course contents, reference material & time allotted is perfect	5	4	0	0	0

**Summary of Feedback Analysis and Action Taken:** 

Sr. No	Particulars / Action Point	Action Taken		
1	IQAC 12/3/2019 - See the Feasibility of CAPSTONE simulation in semester II as credit course	In PS 2019-21 Business Simulation is 2 Credit course in semester II.		
2	IQAC 23/11/2018 – Weightage of OM courses in PS 2018-20 has been increased as compared to earlier year.	This is done in revised PS 2018-20		
3	IQAC 23/11/2018 –Swayam course introduction in various courses by Faculty members	Swayam was introduced in eBusiness Operations.		
4	3rd APR 2019- PRC meeting- There was discussion on Content/Course Overlap in QM, needs attention.	Quality Management course deleted due to overlap with OM		
5	3rd APR 2019- PRC meeting- Intro to ERP must have practical after theory immediately.	Intro to ERP is taken with ERP BPI for better understanding.		

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### Alumni Feedback for design and review of syllabus

Academic Year: 2018-2019

We could not collect feedback from Alumni for the said year on structured form. But from this year we started new initiative to hold HOME-Coming event for Alumni from a batch completed 10 years in the industry. This year first passed out batch 2006-08 was called for the same. We do not have structured forms but had exclusive meeting with them for the curriculum feedback and recorded as MoM.

No. of Respondents: 5

#### **Summary of Feedback Analysis and Action Taken:**

Sr. No	Particulars / Action Point	Action Taken			
1	Home Coming 10th Jun 2018: Business Analytics should be taught with free data sets available online.	Communicated to faculty and Respective faculty has taken care for the execution in course using R library.			
2	Descriptive analytics i.e. Fancy Dashboard is the need of hour. Exposure to tableau, excel is needed.	This is done with ADDDM and Business Analytics courses. Respective faculty has taken care for the execution in course.			
3	Procurement & Materials Management to have a module on category management, Global sourcing and contract manufacturing	Noted and communicated to respective faculty to take care during the execution of the course.			
4	Alum Stressed the Importance of Soft Skills for Operations Managers.	This is taken by ABC course as well as placement Grooming activities.			
5	R and SPSS are both equally used	Both are part of Business Statistics and Advance OR course delivery. Also in Research methodology SPSS for analysis is used.			

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# Employers Feedback for design and review of syllabus

Academic Year: 2018-2019

We take feedbacks from employers when they come for Summer / final placement interviews, also when they visit for guest sessions, when available during Admissions GE/PI rounds, during HR summits and many other functions also. We take Syllabus Updation Form (SUF) filled from employers during summer internships of the students.

#### No. of Respondents: 5

Sr No	Question	Responded	NA/Blanks
1	Which are the essential topics / areas	5	0
2	Techniques / Instruments / Operations	5	0
	students should be thorough with.		

Summary of Feedback Analysis and Action Taken:

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Sr. No	Particulars / Action Point	Action Taken			
1	3rd APR 2019- PRC meeting: Some courses have overlaps and need to remove such content.	PS 2019- HRM 3 credits reduced to 2 credits, Marketing Management 3 credits replaced with 2 credits, Intro to ERP 1 credit removed. HR Analytics also deleted.			
2	SUF:GM from Lean and Brilliant opined that right software tools are used in project by SIOM student	Thanks for this feedback. It helps us to understand our updation needs wrt syllabus/content of the courses.			
4	SUF- Ops Manager suggested that Business Process Management Suite (BPMS) should be taught	CAPSTONE Business Simulation is already part of course and feedback about this is also good from industry and students.			

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